

## FAQS

**Q** What is Fee Protection Scheme (FPS)?

**A** **Fee protection Scheme(FPS)** serves to protect the unconsumed course fees paid by students in the event that a PEI is unable to continue operating due to insolvency, and/or regulatory closure. The Fee Protection Scheme also protects students if the private education institution fails to pay penalties or return fees to the students arising from judgment made against it by the Singapore courts.

**Q** What type of FPS has your college implemented?

**A** **Fee Protection Under the Insurance Scheme**

Our college has signed the agreement with following insurance companies to provide fee protection:

**Liberty Insurance Pte Ltd**

51 Club St #03-00 Liberty House Singapore 069428

Policy No. FPS029Y16

Period of Indemnity: 01 Jan 2017 – 16 Dec 2019 (Both dates inclusive)

**Q** What kind of fee is under FPS protection?

**A** All fees that are paid by the student to be enrolled in the PEI except for course application fee, agent commission fee (if applicable). miscellaneous fees (non-compulsory and non-standard fee paid only when necessary or where applicable, for example, the re-exam fee or charges for credit card payment etc.) and GST.

**Q** What is covered in the medical insurance?

**A** Please click [here](#) to view the coverage of medical insurance.

**Q** Will the application fee be refunded if my application is unsuccessful?

**A** The application fee is non-refundable.

**Q** What is the fee structure?

**A** Please click [here](#) to view fee structure details

**Q** What is the payment method for college fees?

**A** **A. Our college accepts the following modes of payment:**

1. Cash
2. Cheque
3. Cashier's Order
4. Electronic Transfer
5. Internet Banking
6. NETS
7. PayNow
8. WeChat Pay
9. Ali Pay
10. Telegraphic Transfer in Singapore Dollars

**B. Currently, the Goods & Service Tax (GST) of 7% is applicable.**

**Q** What are the documents required for the Student's Pass application?

**A** The following documents are required for the Student's Pass application:

- Application Form
- Applicant's Birth Certificate
- Applicant's Highest Qualification Certificate
- Applicant's Highest Qualification Transcripts
- Applicant's Photocopy of passport
- Applicant's Passport-sized photographs
- Applicant's / Parent's Bank Statement / Proof of Funds (\$30,000) if applicant is not working
- Parent's and/or Applicant's working statements (if any).

**Q** What is in the contract that is signed between the College and the student (or his parent or legal guardian, if student is under 18 years of age)?

**A** BCI has been using the version 3.1 issued by the Committee for Private Education (CPE). A copy of this contract can be found on the CPE website ([www.ssg.gov.sg](http://www.ssg.gov.sg))

**Q** What are the operating hours of the college?

**A** Our Admission Office is open:

- Mondays to Fridays from 9am to 6.00pm
- Saturday from 9.00 am to 1.00 pm

We are closed on Sundays and Public Holidays.

**Q** How can I get admission to a government primary or secondary school?

**A** Applicants who pass the AEIS centralised test would be offered a place in a suitable school primarily based on available school vacancies and their performance in the centralised test.

**Q** What can I do if I have failed the AEIS exam or miss out on the AEIS exam?

**A** Unsuccessful applicants may apply to re-take the AEIS examination. There are two AEIS (S-AEIS) examinations, one in **End Feb** and the other in **Mid Oct/ End Sept**.

Note: There is **NO** S-AEIS in End Feb for **Primary 5 and Secondary 3**.

**Q** Do international students need a guardian to apply to government primary and secondary schools?

**A** Yes, they do. The guardian represents parents taking care the student's welfare and supervising their behaviours, acting as the link person between school and parents. A guardian should be a Singapore citizen or Permanent Resident, above 21 years old.

**Q** Can the accompanying mother of a student work in Singapore after she receives Long Term Social Visit Pass?

**A** Mothers can apply for a 1 Year Long Term Social Visit Pass when her child enters into a Government School. It is a multiple entry visa. She can only apply for a job after the first year of stay in Singapore.